

CAP

Communication Ambassador Partnership

"Bridging language access across the island and beyond."

"Transpondo o acesso ao idioma em toda a ilha e além."

**Communication
Ambassador Partnership
2020-2023**

*Understanding language access needs on
Martha's Vineyard*

Dukes County Health Council
January 19 2022

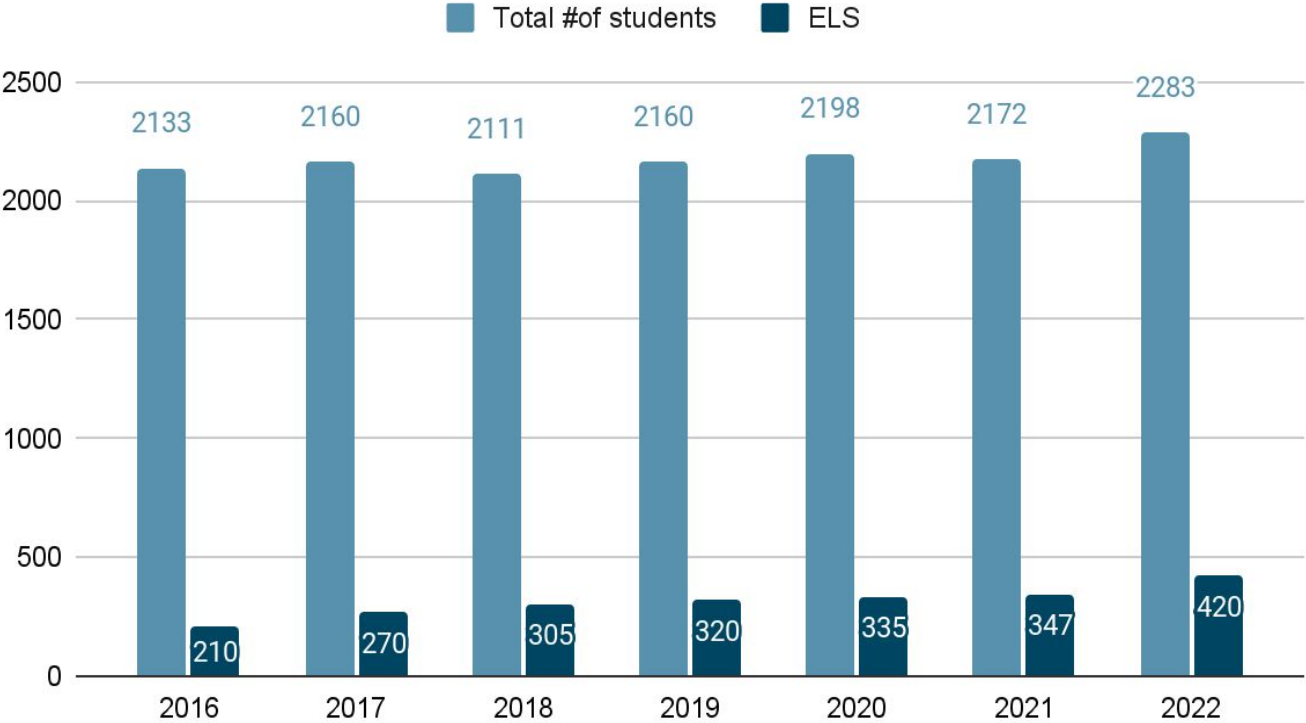
CAP's MISSION

- ★ To provide language ACCESS to all on Martha's Vineyard.
- ★ To break down the barriers of inaccessibility to resources, information, and opportunities.
- ★ To build communication bridges between English speaking and multilingual community members.



Growth: *Demographic Change*

MVPS Student #s 2016-Present



Identity: *Learning more about how people see themselves*

2020 Census Data vs MVYPS School Data

2020 Census Data

MV Population: 21,097

Under 5: 4.7%

Under 18: 17.5% and 19-64= 52%

65+=25.6%

- **White alone: 89.2%**
- Black or African American alone: 5.1%
- Asian Alone: 1.2%
- American Indian and Alaskan Native alone 1.2%
- Native Hawaiian/ other Pacific Islander alone: .1%
- **Hispanic/Latino: 3.8%**
- Two or more races: 3.8%

Total students in MV public and charter schools: 2464 students

- **62% of students in MV public and charter schools identify as white**
- 4% of students in MV public and charter schools identify as African American
- .7% of students in MV public and charter schools identify as Asian
- 2% of students in MV public and charter schools identify as Native American
- 0% of students identify as Hawaiian/Pacific Islander
- **26% of students identify as Hispanic/Latino**
- 6% of students in MV public and charter school identify as multi-race, non-hispanic/latino

MV Public and Charter School Data: October 2022

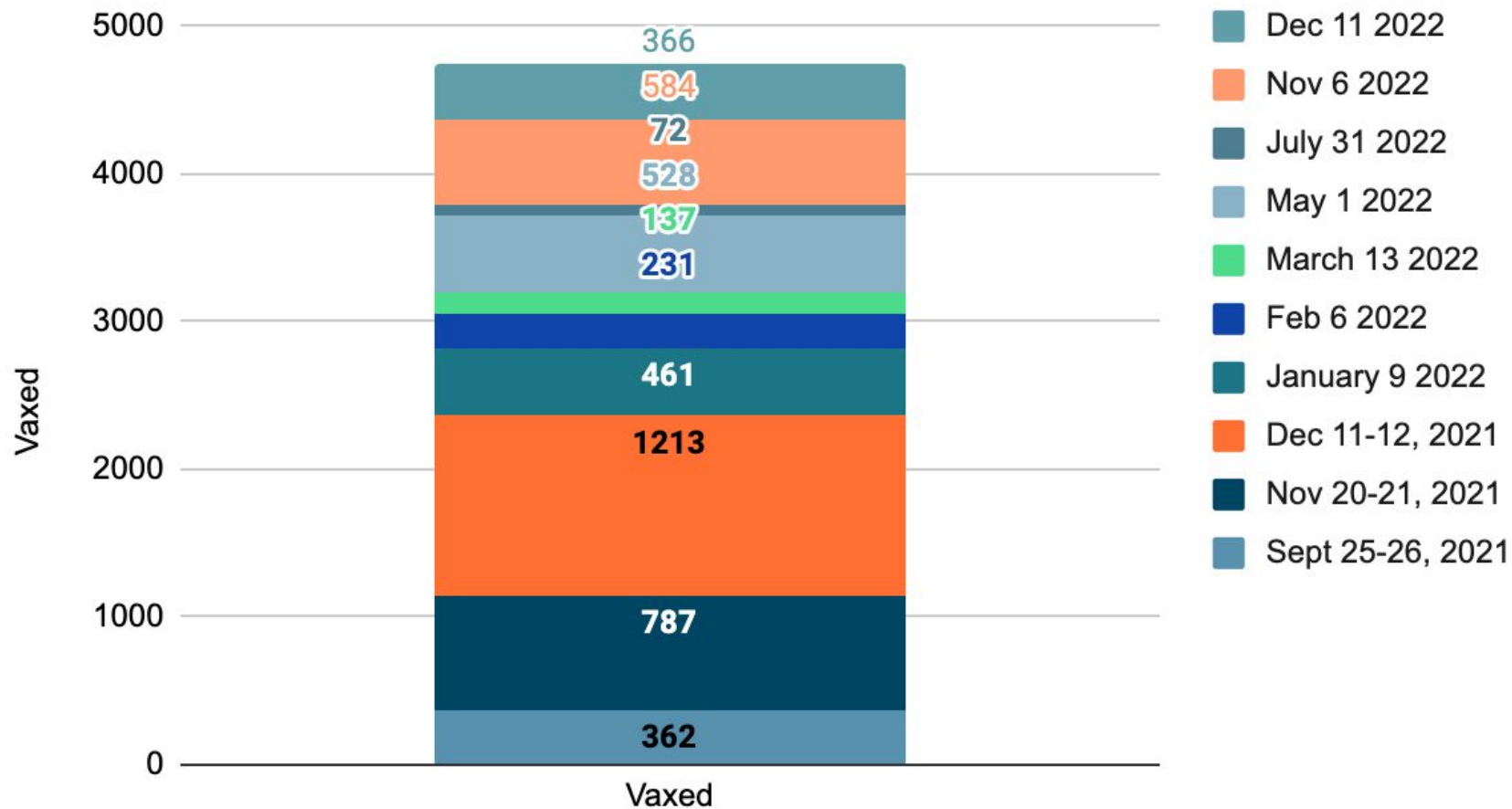
First Language Not English: 732 students, 30% of students have a language other than English as their first language

English Learners: 424 students, 17% of students in MV public and charter schools are English learners.

CENSUS 2020 Data:

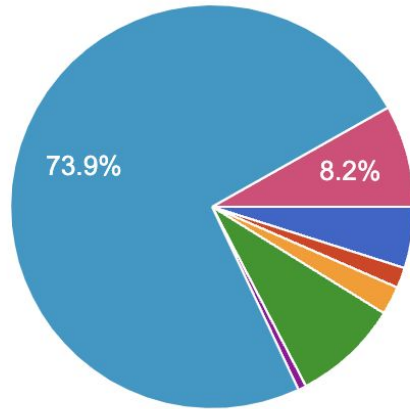
- ★ 88.2% English only
- ★ 2% Spanish
- ★ 9.1% other European lang

4741 Vaccinations!



Mobile Clinic Snapshot (Fall 2022)

306 responses

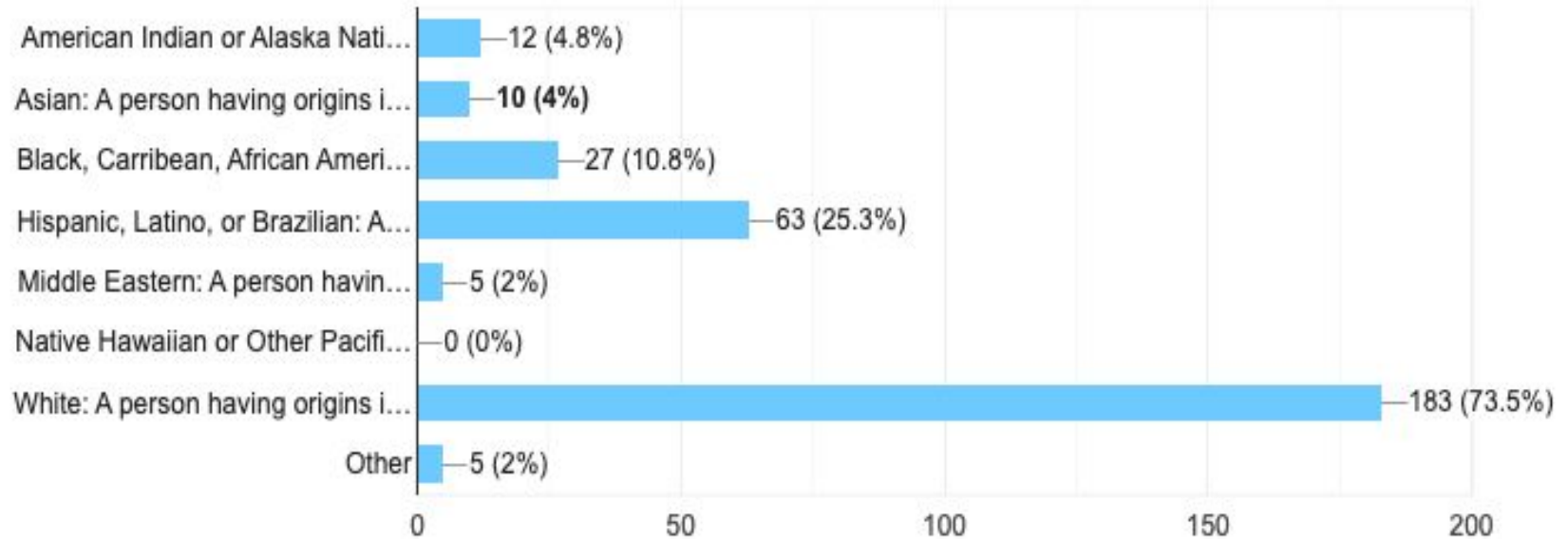


- American Indian or Alaska Native: A person having origins in any of the ori...
- Asian: A person having origins in any of the original peoples of the Far East, S...
- Black or African American: A person having origins in any of the black racia...
- Hispanic or Latino: A person of Cuban...
- Native Hawaiian or Other Pacific Islan...
- White: A person having origins in any...
- Other/ Otro/Outro

MVRHS Snapshot January 2023



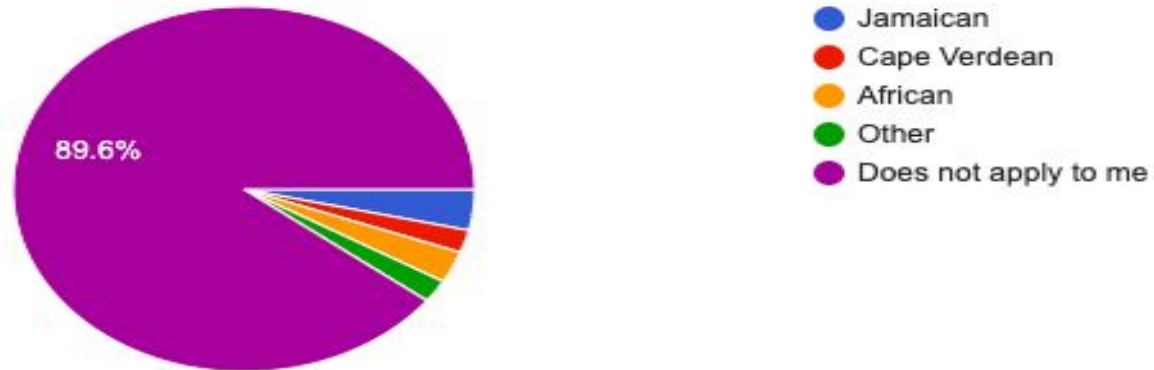
249 responses



Black, Carribean, and African American Snapshot

Q4c. If you identify as **Black African American**, which background best describes you?

249 responses



Jamaican 3.6%, Cape Verdean 2%, African 2.8%, Other 2%

Language Support: *How language services are used? How we ask about need? Where and how we share information?*

Interpreting Support



- Monthly Call Volume
- Minutes Used
- Languages

Call Volume (May 2021- May 2022)

Island Health Care 69% increase

MV Hospital 176% increase

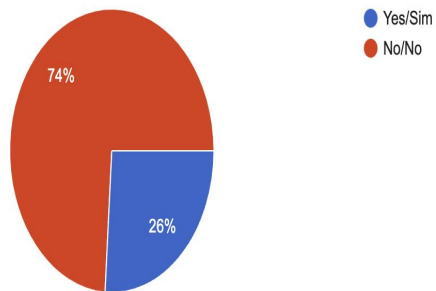


Mobile Vaccine Clinic

Did an interpreter help you today? Voce teve ajuda de alguma interprete hoje?



334 responses

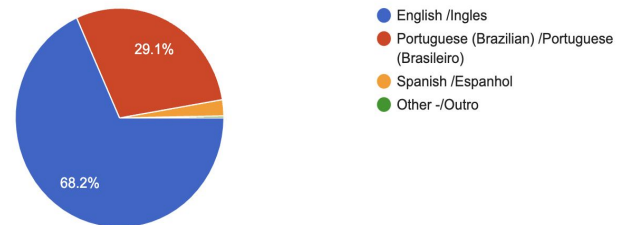


Language Support/Suporte de Idioma

What language are you most comfortable using to communicate about health, legal, other technical issues? Em qual idioma voce se sente mais confortavel para se comunicar sobre saude, problemas legais e tecnicos?

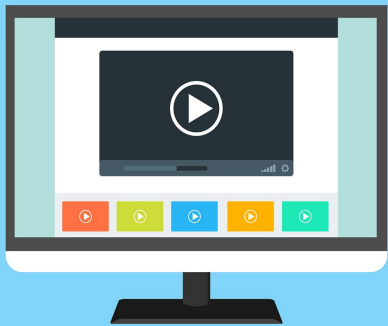
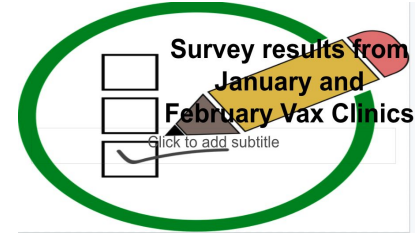


337 responses



Building Communication channels and methods

- ★ What's App
- ★ Multilingual Videos
- ★ Oral Recording
- ★ Surveying



**Sustainability: *Workforce
Development and Data Collection***

Island Workforce Development

COVID Just in time : Community Interpreting Course, June 2020, 10 interpreters trained

COVID Medical Interpreting Course, February 2021, 9 interpreters trained

MVRHS Community Interpreting Course, Spring 2022, 11 interpreters trained

Coming.....

MVRHS Community Interpreting Course, Spring 2023

Medical Interpreting Course, MV Hospital, Spring 2023



CAP Stepping Stones Mentorship Program

CAP Stepping Stones Mentorship:

To build a supportive and trusting relationship that will help you and your family navigate the journey through planning for college, career and as you take those next steps beyond high school.

YOUR MENTOR WILL BE SOMEONE BY YOUR
SIDE THROUGH OBSTACLES AND ACHIEVEMENTS



- ★ Matched 6 MVRHS seniors with 6 community members
- ★ **Support** with college and career planning
- ★ **Workshops-** MIRA supporting undocumented youth with college and career planning, MV Youth scholarship, MVRHS Guidance dept presentation for senior families
- ★ **LEVEL All** application for mentees, mentors, and guidance department

Organization Collaboration and Data Sharing/Collection

Close collaboration with MV organizations, such as:

MV Hospital, Island Health Care, MV Board of Health Agents, NAACP, Martha's Vineyard Savings Bank, Health Aging Martha's Vineyard, Town of Tisbury, MV Commission, MVY Radio, Climate Action Committee, MVYPS

Current Efforts:

- **New Family Registration Clinic August 2022**
 - On-going support as new families arrive (school, health and other supports)
- Parent Teacher Conference Language Support
- Simultaneous Language Support at Graduation (2 schools this year)
- **COVID Mobile Vaccination Clinic**
- **Island Wide Flu Clinic**

Grants:

- Martha's Vineyard Community Foundation
- Mass General Brigham/MV Hospital
- Community Health funding

Post Pandemic Improvements



Survey Question Revisions

Data Sharing/ Organizational Collaboration

Communication Channels and Methods

Community Level Data Collection Sites

Workforce Development Plans

Language Support Service

CAP Events



DUKES COUNTY COVID-19 VACCINATION CONVERSATION: PERSPECTIVES FROM HEALTH EXPERTS AND THE COMMUNITY

MONDAY, APRIL 12, 2021

7:00 PM - 8:30 PM

DISCUSSION | Q&A

ZOOM WEBINAR - FACEBOOK LIVESTREAM

An online forum to help you make your informed decision about the COVID-19 vaccination.

Closed captioning and live interpretation provided.

For more information and updates, please visit: <https://fb.me/e/Euj1zHPZ>



Tell us why you got vaccinated today!
Post a picture or video of yourself getting vaxed using #IVAXDBECAUSE to be featured in our community video.



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“Uniéndonos con el acceso de los idiomas en toda la isla y más allá.”

<https://www.capmvy.com>