



# Martha's Vineyard Community Services, Inc.

Strategic and Operational Update

*presented to*

Dukes County Health Council

*Elizabeth Folcarelli, Ph.D.  
Chief Executive Officer  
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Please take a look at our Strategic Plan FY 2022 – FY 2024  
[https://issuu.com/mvcommunityservices/docs/mvcs\\_strategic\\_plan\\_fy22-fy24](https://issuu.com/mvcommunityservices/docs/mvcs_strategic_plan_fy22-fy24)

Key factors contributing to organizational success include:

Board/Staff Collaboration

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Seasoned, Cohesive, Invested Leadership Team

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Energized and Competent Quality Management Team (completing its second year)

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Evolving and Strong “Bench” viewed as an essential part of today and our future

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Focus on Diversity, Equity, & Inclusion

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Employee Engagement in Solutions and Culture-Building

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Routine Strategy Retreats at least Quarterly

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A Guiding Belief in “*Progress Not Perfection.*”





## Strategic Highlights & Updates

➤ Developing Substance Use Disorder Services and Supports:

Peer Recovery Support Center...the Red House...is fully staffed. Peer membership approximates 165. The Red House has robust daily programming.

MV Substance Use Disorder (SUD) Coalition. MVCS serves as Fiscal Sponsor for the SUD Coalition. We are presently engaged with the SUD Coalition Search Committee to secure a .50 FTE Coordinator. MVCS has also developed a full-time, benefited position that encompasses the SUD Coordinator role. Our hope is to provide multiple ways to attract the right person.

See [www.mvcommunityservices.org](http://www.mvcommunityservices.org) landing page; bottom left; “Employment Opportunities”





## Strategic Highlights & Updates

### ➤ Opening the Department of Diversity, Equity, and Inclusion

Effective FY 2023, Chrissie Laury is leading MVCS' Department of DEI, integrated with her role at Island Wide Youth Collaborative (MV's Family Resource Center funded by the Department of Children & Families). The Department of DEI focuses on Agency Structures, People, Policy, and Practice to promote organizational diversity, equity, and inclusion.

Chrissie has also newly assumed direction of MVCS' *Client and Community Access Team (C-CAT)*, which opened 3/2/22. CCAT aims to establish, cultivate, and sustain access pathways to services for underserved islanders. In six months, the CCAT has completed 234 translations for clients enrolled in our services. Presently we have a staff of seven, with four from inside MVCS and three consulting from the community.

We are presently building this team of Access Providers. Access Providers complete a community interpreting course, operate as part of an overarching team, outreach to the community in a variety of ways.



➤ MVCS + MV Public Schools Model for Social Emotional and Behavioral Health of Children and Families

- ✓ Articulates all service intersections and communication pathways between MVYPS and the following MVCS programs:

Island Intervention Center (Enhanced Urgent Care)

Island Counseling Center

Disability Services (Student Transition to Employment Program/Individual Employment Services)

CONNECT to End Violence

Island Wide Youth Collaborative (Family Resource Center)

- ✓ Next Steps:

1. Regroup the MVCS + MVYPS Team
2. Finalize the Model
3. Joint Training between MVCS and MVYPS
4. Publication and Promotion of Model
5. Education and Communication Strategy for Families

➤ Opening the Island Counseling Center Clinical Residency Program

The ICC Clinical Residency Program provides the following for master's-prepared clinicians seeking and obtaining clinical licensure. The program provides:

- ✓ Congregate living in West Tisbury at an affordable occupancy fee for 5 residents
- ✓ Clinical placement and/or rotations at ICC and other agency programs
- ✓ Supervisory hours needed for licensure
- ✓ Professional Development Program

As part of this initiative we have launched a new (pilot) partnership with Massachusetts General Hospital – Institute of Health Professions. Through this new partnership MVCS supports an Advanced Psychiatric Nurse Practitioner student, who occupies one of the five current resident slots.

Our first *clinician* resident began in September 2022. A second is expected for December, bringing the CRP occupancy to 60%.



### CONNECT to End Violence:

CONNECT offers rape crisis services, domestic and sexual violence counseling, advocacy and intervention, supervised visitation services for affected families, and prevention education in conjunction with the public schools. All services and programming are available in a culturally competent and accessible manner.



In FY 2022: CONNECT delivered **2,308** individual services, served **251** clients, and answered **366** DV-SV hotline calls.

October is Domestic Violence Awareness Month. Lots of activities underway to highlight the reach and importance of this program.

Keep a look out for “**MVCS’ CEO Friday Five**” 10/20/22 Edition where I highlight CONNECT’s work in the realm of domestic and sexual violence prevention, intervention, education, and advocacy.

Building Bonds with our Community: Communication, Communication, Communication

- CEO “Friday Five” comes out 3-4 Fridays per month. If you do not receive the CEO F5 and would like to, email Philippa Rollins, Executive Assistant [prollins@mvcommunityservices.org](mailto:prollins@mvcommunityservices.org)
- LADYFEST MV Music Festival was a smashing success 10/8/2022 (proceeds support CONNECT).
- Programming Calendars  
<https://www.mvcommunityservices.org/get-involved/calendar/>
- Fall Festival for Families 10/29/2022 9:30A – 12P  
<https://www.mvcommunityservices.org/events/fallfestival/>





Thank You  
*from*

Martha's Vineyard Community Services, Inc.

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